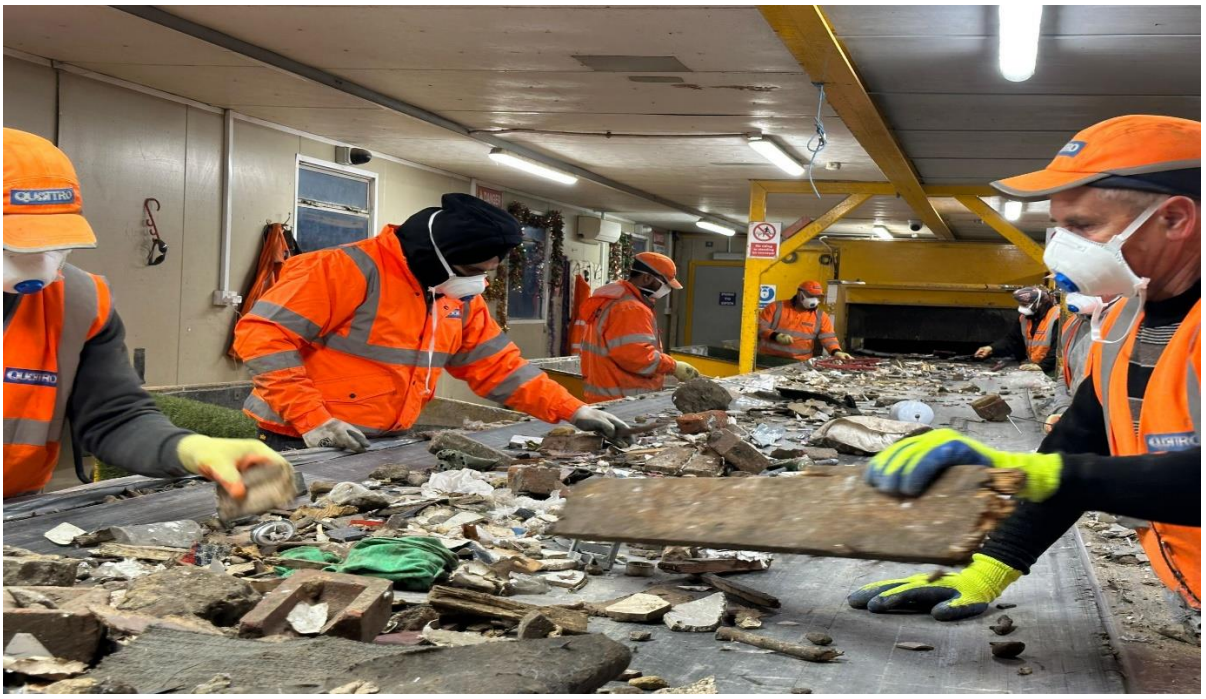
Annual PAS 402 Report

1st January 2024 to 31st December 2024



Report approved by	**Oliver James** General Manager	**Signed** *O. James*	**Date** 06/01/2025

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How we operate at Quattro

Quattro (UK) Ltd is a progressive organisation with over 20 years of experience in the waste industry, providing a truly sustainable service to Local Authorities, Utilities, Building, Construction and Civil Engineering Industries.

We are a multi-disciplined company with a portfolio of activities including road haulage, waste management, plant hire, materials supply including ready-mixed concrete and recycling. Our fleet of trucks, earthmovers and waste processors are modern, reliable and productive, backed by fully trained, qualified and certified operatives and drivers complemented by a team of field service engineers to ensure maximum working efficiency.

To ensure a safe working environment we work with a network of depots serving West and North London together with the surrounding home counties. Our vehicle efficiency is maximised so that we are never far away from one of our facilities. All depots are located to make optimum use of available major UK transport links.

Our client range is broad, from major contractors to recycling and reclamation projects and from local authorities to utilities. We pride ourselves on our professional, safe and efficient team as they deliver our services from initial enquiry and tendering through to contract completion.

Recognising the environmental challenges facing our world today, Quattro (UK) Ltd are fully committed to limiting and reducing our emissions to try and play our small part in the global attempt to reduce the effects of climate change and global warming.

We have a commitment to our staff and clients to ensure that environmental and safety training needs are regularly reviewed, and additional training is implemented when required. When any gaps are identified in our capabilities, we provide training and support to our existing staff as well as implementing a modern apprenticeship scheme. Examples of the certification held by our staff include WAMITAB, CITB Site Safety and CPCS.

Scope

Quattro (UK) Ltd is based at Gerrard Cross, Iver, Southall and Acton and predominantly covers West and North West London and the surrounding areas. We also cover the Home Counties including Berkshire, Surrey, Hertfordshire and Buckinghamshire.

Our services include ready-mix concrete, plant hire, haulage, aggregate supply and waste management. Only our waste management activities are included in our PAS 402 certification as follows:

- Construction Industry Skip Hire
- Bespoke Waste Collections
- Commercial/Trade Waste Management
- Construction Industry Waste Management
- Residential Skip Hire
- Roll On Roll Off Hire
- DMR Dry Mixed Recycling
- Dedicated Collections (including glass, cardboard, and paper)
- Compactors
- Tipper collections of hardcore and concrete
- Tipper collections of soil and stone

We receive and segregate the following materials:

- Wood
- Metals
- Soils and Stones
- Plasterboard
- Hardcore
- Concrete
- DMR

Residual material that isn't suitable for recycling is delivered by a bulker to an RDF plant for energy recovery. If this is not possible then we have to take the waste to landfill, which is a last resort.

Different waste streams are stockpiled on site before heading to their next destinations. Stockpiles on site are kept to a minimum and are not kept on site for long.

Waste management activities are undertaken at the following locations:

Southall Lane, Hayes, London, UB2 5XJ

Our main transfer station, fully certified to PAS 402. Here is where the majority of the construction/demo (170904) waste is segregated into the different waste streams ready for recycling. We also have areas here we can accept soil and stones, hardcore and concrete. We store these areas here before they go onto other sites for further recycling. Southall Lane has planning permission from the London Borough of Hounslow under reference 1032/E/P44.

Waspeys Wood, Oxford Road, Buckinghamshire, SL9 8TF

New to PAS 402, hardcore 170102, concrete 170101 and soils and stone 170504 are delivered to our recycling facility in Gerrards Cross for secondary aggregates. Usually this is delivered via our own lorries and can be from either jobs we are on, or from our other waste transfer stations. We also accept from third party vehicles. Quattro are the tenants of this site which is own by Veolia who obtained planning permission.

Horn Lane, Acton, London, W3 0BP (currently excluded from PAS 402 accreditation)

A smaller transfer station where material is bulked up and delivered to Hayes to be loaded on to a conveyor and put through our picking station. This will be included as we roll out PAS 402 across all our sites in the near future.

We have a modern fleet of standard tipper trucks supplemented by specialist vehicles such as grab lorries, Hiab cranes, roll-on-roll-off vehicles, skip loaders and road sweepers. These vehicles are in constant contact with the control desk to ensure maximum flexibility and efficiency. In addition to providing a versatile transport service, we pride ourselves on the quality of our vehicles and the experience of our drivers, who hold appropriate CPCS cards. All our vehicles have Euro 6 engines which are set to strict limits for harmful exhaust emissions to ensure we reduce the effect our fleet has on the environment as much as possible.

Our non-road mobile plant is fitted with Stage IV engines or the equivalent where possible, the latest engines in the effort to keep reducing combustion engine emissions.

We have a waste carrier's licence and a fully equipped in-house workshop staffed by mobile mechanics.

"I want to commend Quattro UK Ltd for their exceptional service in waste management and ready-mix supply. Their commitment to timely deliveries, quality materials, and efficient waste handling has been invaluable to our construction projects. Their professionalism and reliability make them a trusted partner in ensuring our operations run smoothly."

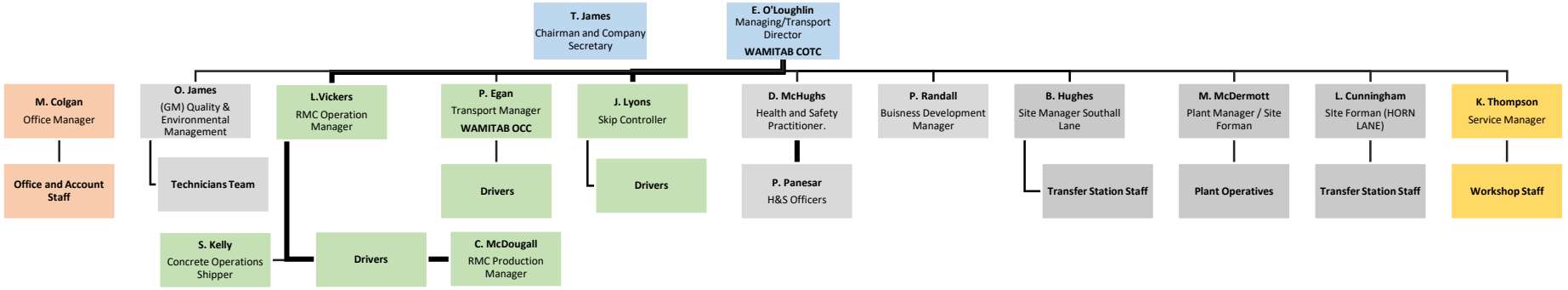
Paul Ruth – Construction Director at Ground Construction Ltd

Company Management System and Company Structures

Quattro (UK) Ltd have a Quality and Environmental Management System (QEMS) available in electronic and hardcopy format for use by all staff. The QEMS Manual and Environmental Permit are made available to any interested party at any time and readily available to staff.

The group structure is shown below:

Management Structure of Quattro (UK) Ltd January 2024



Permitted Activities

Southall Lane

Environmental Permits & Planning Permissions		
Permit Name & Reference	**Activities**	**Tonnage Limits/Expiry dates**
Southall Lane Environmental Permit Variation Permit (EPR/GB3803XMV002)	Bespoke Permit Transfer Station. The following are not permitted: • Asbestos • Screening • Crushing • Burning of waste in any form • Dusts, powders, loose fibres • Sludge or liquids The following are allowed: • Discharging liquids into a sewer with the permission of the local water company • Taking liquids off-site in a tanker for disposal or recovery • Discharging clean surface water from roofs, or clean areas of the site, into surface water or groundwater **D15:** Storage whilst waiting to dispose of waste under a D1-D14 operation. **R13:** Storage whilst waiting to recycle waste under an R1-R12 operation **D9:** Physico-chemical treatment ready for disposal operations D1-D8 and D10-D12. **R3:** Recycling/reclamation of organic substances which are not used as solvents. **R4**: Recycling/reclamation of metals and metal compounds **D14**: Repackaging prior to submission to any of the operations numbered D1 to 13	Incoming: <150,000 tonnes/year Maximum tonnes per year. Treatment consisting only of manual sorting or separation of waste into different components for disposal, (no more than 50 tonnes per day) or recovery.

	R5: Recycling/reclamation of other inorganic materials.	
Waste Carriers Licence CBDU145950	Carrier, Broker, Dealer – Upper Tier	Expires 07/01/2026

Table S2.1 Permitted waste types and quantities for A1 activity: Household, commercial and industrial waste transfer station	
Maximum quantity	**The total quantity of waste accepted at the site for A1, A2 and A3 activities shall be no more than 150,000 tonnes a year.**
Exclusions	Wastes having any of the following characteristics shall not be accepted • Consisting solely or mainly of dusts, powders or loose fibres • Wastes that are in a form which is either sludge or liquid • Hazardous wastes
Waste code	**Description**
20	**Municipal wastes (household waste and similar commercial, industrial and institutional wastes) including separately collected fractions**
20 03	**other municipal wastes**
20 03 01	mixed municipal waste
20 03 03	street-cleaning residues

Table S2.2 Permitted waste types and quantities for A2 activity: Household, commercial and industrial waste transfer station	
Maximum quantity	**The total quantity of waste accepted at the site for A1, A2 and A3 activities shall be no more than 150,000 tonnes a year.**
Exclusions	Wastes having any of the following characteristics shall not be accepted • Consisting solely or mainly of dusts, powders or loose fibres • Wastes that are in a form which is either sludge or liquid • Hazardous wastes
Waste code	**Description**
17	**Construction and demolition wastes (including excavated soil from contaminated sites)**

17 01	**concrete, bricks, tiles and ceramics**
17 01 01	concrete
17 01 02	bricks
17 01 03	tiles and ceramics
17 01 07	mixtures of concrete, bricks, tiles and ceramics other than those mentioned in 17 01 06
17 02	**wood, glass and plastic**
17 02 01	wood
17 02 02	glass
17 02 03	plastic
17 03	**bituminous mixtures, coal tar and tarred products**
17 03 02	bituminous mixtures other than those mentioned in 17 03 01
17 04	**metals (including their alloys)**

Table S2.2 Permitted waste types and quantities for A2 activity: Household, commercial and industrial waste transfer station	
Maximum quantity	**The total quantity of waste accepted at the site for A1, A2 and A3 activities shall be no more than 150,000 tonnes a year.**
Exclusions	Wastes having any of the following characteristics shall not be accepted • Consisting solely or mainly of dusts, powders or loose fibres • Wastes that are in a form which is either sludge or liquid • Hazardous wastes
Waste code	**Description**
17 04 01	copper, bronze, brass
17 04 02	aluminium
17 04 03	lead
17 04 04	zinc
17 04 05	iron and steel
17 04 06	tin
17 04 07	mixed metals
17 04 11	cables other than those mentioned in 17 04 10
17 05	**soil (including excavated soil from contaminated sites), stones and dredging spoil**

17 05 04	soil and stones other than those mentioned in 17 05 03
17 05 06	dredging spoil other than those mentioned in 17 05 05
17 05 08	track ballast other than those mentioned in 17 05 07
17 06	**insulation materials and asbestos-containing construction materials**
17 06 04	insulation materials other than those mentioned in 17 06 01 and 17 06 03
17 08	**gypsum-based construction material**
17 08 02	gypsum-based construction materials other than those mentioned in 17 08 01
17 09	**other construction and demolition wastes**
17 09 04	mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03 - limited to mixed skip wastes
19	**Wastes from waste management facilities, off-site waste water treatment plants and the preparation of water intended for human consumption and water for industrial use**
19 12	**wastes from the mechanical treatment of waste (for example sorting, crushing, compacting, pelletising) not otherwise specified**
19 12 01	paper and cardboard
19 12 02	ferrous metal
19 12 03	non-ferrous metal
19 12 04	plastic and rubber
19 12 05	glass
19 12 07	wood other than that mentioned in 19 12 06
19 12 08	textiles

Table S2.2 Permitted waste types and quantities for A2 activity: Household, commercial and industrial waste transfer station	
Maximum quantity	**The total quantity of waste accepted at the site for A1, A2 and A3 activities shall be no more than 150,000 tonnes a year.**
Exclusions	Wastes having any of the following characteristics shall not be accepted • Consisting solely or mainly of dusts, powders or loose fibres • Wastes that are in a form which is either sludge or liquid • Hazardous wastes
Waste code	**Description**
19 12 09	minerals (for example sand, stones)
19 12 10	combustible waste (refuse derived fuel)

20	**Municipal wastes (household waste and similar commercial, industrial and institutional wastes) including separately collected fractions**
20 01	**Separately collected fractions (except 15 01)**
20 01 01	paper and cardboard
20 01 02	glass
20 01 38	wood other than that mentioned in 20 01 37
20 01 39	plastics
20 01 40	metals
20 02	**garden and park wastes (including cemetery waste)**
20 02 01	biodegradable waste - limited to wood waste and green waste.
20 02 02	soil and stones
20 02 03	other non-biodegradable wastes
20 03	**other municipal wastes**
20 03 07	bulky waste

Gerrards Cross

Environmental Permits & Planning Permissions		
Permit Name & Reference	**Activities**	**Tonnage Limits/Expiry dates**
Gerrards Cross Environmental Permit	Recycling Facility	Treatment of wastes listed in table 2.1 consisting only of sorting, separation, screening, crushing and blending of waste for recovery as a soil, soil substitute or aggregate. Secure storage of wastes listed in table 2.1 pending treatment No more than 400,000 tonnes of waste shall be treated per year
Variation Permit	**R13**: Storage of wastes pending the operations numbered R3 and R5	

(EPR/DB3437RJ/V002)	**R3:** Recycling/reclamation of organic substances which are not used as solvents (including composting and other biological transformation processes) **R5:** Recycling or reclamation of other inorganic materials	All permitted wastes shall be stored and treated on hard-standing or an impermeable surface with sealed drainage system
Waste Carriers Licence CBDU145950	Carrier, Broker, Dealer – Upper Tier	Expires 07/01/2026

Schedule 2 - Waste types

Table S2.1 Permitted waste types and quantities	
Maximum quantity	**400,000 tonnes per annum**
17	CONSTRUCTION AND DEMOLITION WASTES (INCLUDING EXCAVATED SOIL FROM CONTAMINATED SITES)
17 01	concrete, bricks, tiles and ceramics
17 01 01	concrete
17 01 02	bricks
17 01 03	tiles and ceramics
17 01 07	mixtures of concrete, bricks, tiles and ceramics other than those mentioned in 17 01 06
17 03	bituminous mixtures, coal tar and tarred products
17 03 02	bituminous mixtures other than those mentioned in 17 03 01
17 05	soil (including excavated soil from contaminated sites), stones and dredging spoil
17 05 04	soil and stones other than those mentioned in 17 05 03
17 05 06	Dredging spoil other than mentioned in 17 05 05
17 05 08	Crushed rock, sand, clay, road base and planings and track ballast (description from the WRAP protocol)
17 09	other construction and demolition wastes
17 09 04	mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03
20	MUNICIPAL WASTES (HOUSEHOLD WASTE AND SIMILAR COMMERCIAL, INDUSTRIAL AND INSTITUTIONAL WASTES) INCLUDING SEPARATELY COLLECTED FRACTIONS
20 02	garden and park wastes (including cemetery waste)
20 02 02	soil and stones

Client Relationship

Complete client satisfaction is an essential part of our quality and environmental policy. One of our key objectives is to keep up to date with the elements of our service that have the highest impact on our clients. To make sure we are getting this right, we carry out surveys to establish what our clients really think and how we can improve our performance. The details of surveys and feedback are collected and analysed to make sure we are being effective, and we prioritise actions to make positive change.

The environment is not a separate issue. We see our client satisfaction lining up with environmental improvements; for example, by making certain that clients understand what waste can and cannot be placed in our waste containers and collection vehicles we raise the quality of waste coming in and manage client expectations so that everyone knows how to avoid additional costs from incorrectly mixed wastes or unnecessary journeys. The list we provide is as follows:

- Asbestos
- Tyres
- Plasterboard (must be in separate skip)
- POP's (Separated)
- Gas bottles
- Paint cans
- Fuels
- Perishable Waste
- WEEE

Our drivers have been using hand held devices for the last 15 months or so, meaning we don't have to use handwritten tickets anymore. We are able to report on clients' waste recycling rates at the click of a

button helping them to fulfil all of their own environmental requirements such as BREEAM. A weighbridge ticket for each transaction is generated electronically and is submitted with monthly invoices as well as to a site contact when the job has been done. We hope that in turn this also raises the quality of waste coming into our site, which ultimately helps both us and our clients to reduce the environmental impact of waste and the costs involved.

By promoting awareness of quality, environment and health and safety principles from the start of any service arrangement, we have the best chance of achieving enhanced client satisfaction and perception of our service with minimal impact to the environment.

Full details of our Waste Management service are online at http://www.quattroukltd.co.uk/waste-management-and-recycling.php

Impacts & Risks

To understand the impact we could have on the quality of our services, health and safety and the environment, Quattro (UK) Ltd has gone through a thorough risk assessment of our waste management business following ISO 14001 and ISO 9001 guidelines. We assess risk based on the likelihood of an event happening, the likelihood of it causing harm to human health or the environment, how significant the impact to the environment or people would be and whether or not the company has direct control over an event happening in the first place.

One of our most important priorities is consideration of fire prevention and the safety of our pedestrians with all the vehicle movements on site. We have daily site checks to make certain our preventive measures are in place and effective. It is vital that staff are aware of these risks and we encourage everyone, including visitors and contractors, to feed back if any issues are spotted on site.

Driving is a major hazard on our busy London roads so our health and safety risk assessments include the following:

- Safe loading/unloading of vehicles
- Falls from vehicles
- Manoeuvring of vehicles
- General vehicle checks

We have identified that fuel usage, use of electricity and potentially dust and odour are our highest environmental risks and we care about taking responsibility to minimise these and pay attention to any actions we can take that will make us as sustainable as possible.

To address these top priorities we take the following action:

- We monitor our electricity bills
- Use green tariffs where possible
- Carry out daily checks for visual air pollution such as dusts and odours
- Only use vehicles with Euro 6 engines or Stage IV plant
- Maintain our vehicles to a high standard
- Provide guidance on driving methods that save fuel using FORS, who encourage efficient driving techniques
- Monitor mileage and fuel usage

How we manage our business affects how our area of London and the surrounding areas manage their waste. To make sure we can work together to improve waste management in West and North West

London we include the following interested parties when considering our business practices and outcomes:

- ISO and PAS 402 Certification bodies
- Clients
- Quattro (UK) staff from Managers to Operators and Support Staff
- Investors
- Union representatives
- Local communities
- Regulatory bodies such as the Local Authority and Environment Agency
- Staffing agencies
- Suppliers of raw materials and critical support services
- Government with regard to implementation of new legislation
- Insurance bodies who provide us with various different types of insurance across the company

We record our findings in our Environmental Aspect Register and Health and Safety Risk Assessments. We carry out senior management reviews every 6 months to assess our performance and identify where we can better control our impacts and risks.

The Environment Agency carry out regular visits and recently provided us with the Air Quality Report for the Acton area so that we can stay up to date with local environmental issues and priorities.

In recognition that it is not always possible to predict an event, we have considered the effect on our business of the following:

- Extreme weather
- Major accidents
- Spillages
- Fire
- Vandalism
- Market failure
- Loss of technical competence
- Insurance provision
- Non-conforming incoming waste materials

Our control and containment details that address unplanned incidents and business continuity are captured in our Business Continuity Plan which highlights business critical systems, staffing capacity and physical threats.

We have liability insurance through Daines-Kapp Insurance Brokers Ltd.

Operational Management

Leadership is a vital aspect of our operational management. We have structured our company so that roles relating to quality, health, safety and the environment are clearly laid out with specific responsibilities. We have a number of roles that oversee these areas including:

- Health and Safety Practitioner
- Compliance Manager
- Environmental Manager

- Transport Manager
- Site Foreman/Recycling

The control of waste is an integral part of our operations from the moment a customer first contacts us to its final recycling or recovery location off-site. Our waste acceptance procedure below outlines our management processes.

We are keen to promote the correct classification of waste and where appropriate we make sure clients send us the chemical analysis of their waste before we collect it, so that any misclassifications or other errors can be identified at an early stage. We make full use of the Duty of Care Code of Practice and the WM3 Guidance on Waste Classification provided by Defra and the Environment Agency.

This extends to our own generation of waste as part of our activities, which we seek to minimise wherever we can. We recycle within our organisation and encourage our contractors and consultants to do the same when working with us.

All waste is weighed in over our weighbridge, which is calibrated annually by an authorised body. This is linked to our ISYS Weighsoft paperless system so that all our waste data can be tracked. Waste is photographed and/or visually inspected on collection, delivery and tipping in the yard so there are numerous opportunities to identify any non-conforming waste and take action if necessary.

The weighbridge is constantly under surveillance from our weighbridge staff who can check incoming tonnages, waste types and quality, dusts and odour at all times to prevent anything coming on to site, or leaving it, that could cause an issue.

The Weighsoft system is particularly useful when recording waste movements between our sites so that we can accurately track waste as it moves through our transfer and treatment activities.

Our Environmental Permit is printed and displayed on notice boards to make it easy for staff to check a condition against any site practices, limits or events.

There are daily checks of the yard for waste containment to make sure waste volumes are under control, especially during busy periods or spells of wet, windy or very dry weather. Other critical checks include liquid bunds and chemical and quarantined waste storage containers.

Our on-site drains are visually inspected, especially during wet weather when run-off may cause more particles to wash down into the drains. We damp down dusts on dry days, regularly sweep the yard to reduce mud on wet days and double-check for easily-blown litter on windy days.

All of the resources needed for our waste control and containment are provided by management and maintained systematically to keep costs down. Support systems include:

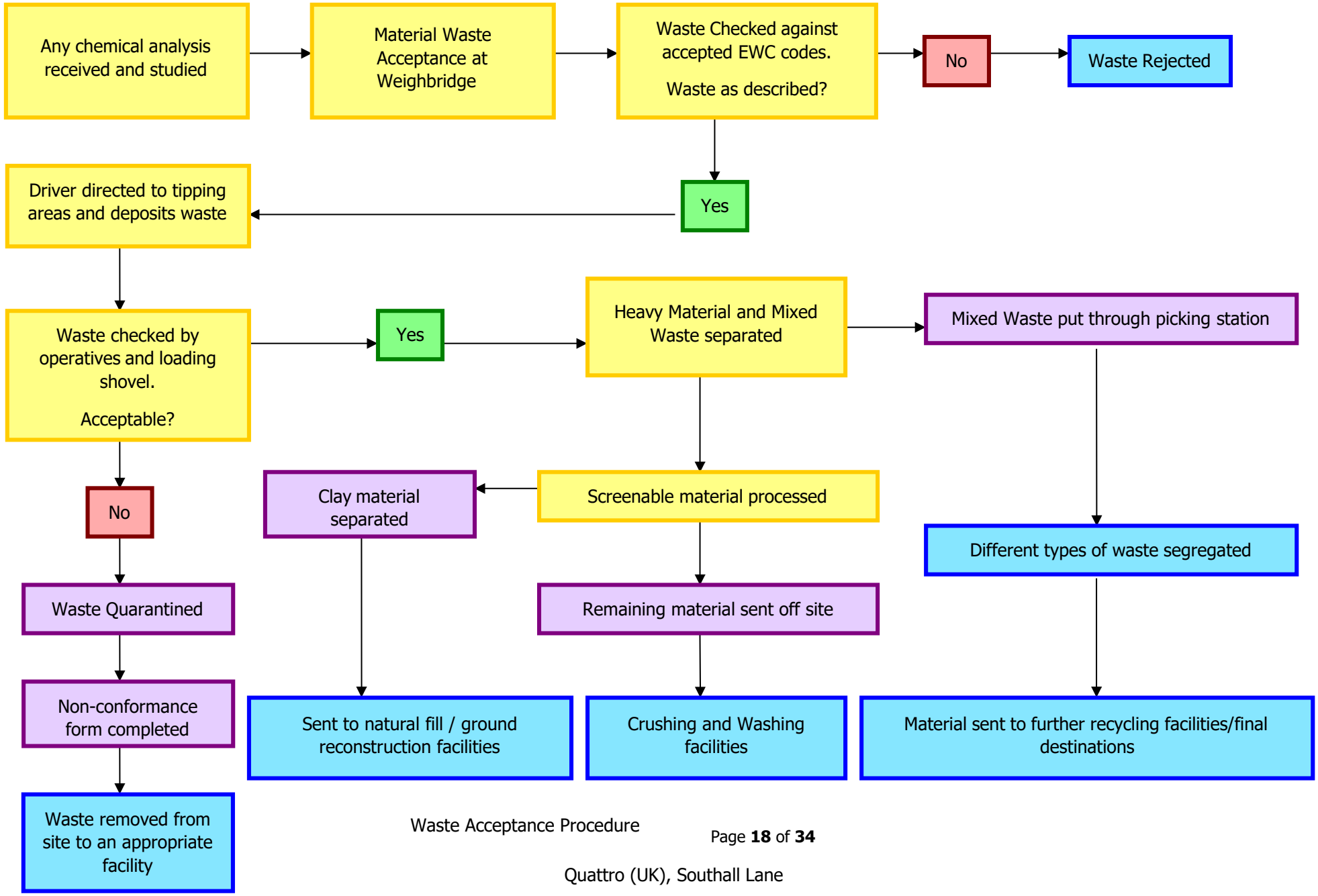
- Annual reviews to prioritise budgets for quality, health, safety and the environment
- Provision of health and safety expertise
- Provision of an environmental consultant
- Maintenance schedules for the site vehicles and plant
- Clear communication internally to keep staff informed about key quality, health, safety and environmental matters
- External communication to the Hounslow Local Authority or Environment Agency and other authorities as required
- Internal and external audits to highlight areas of success that we can build on or areas of opportunity that need our attention to improve them
- Investment in staff training, competence and awareness

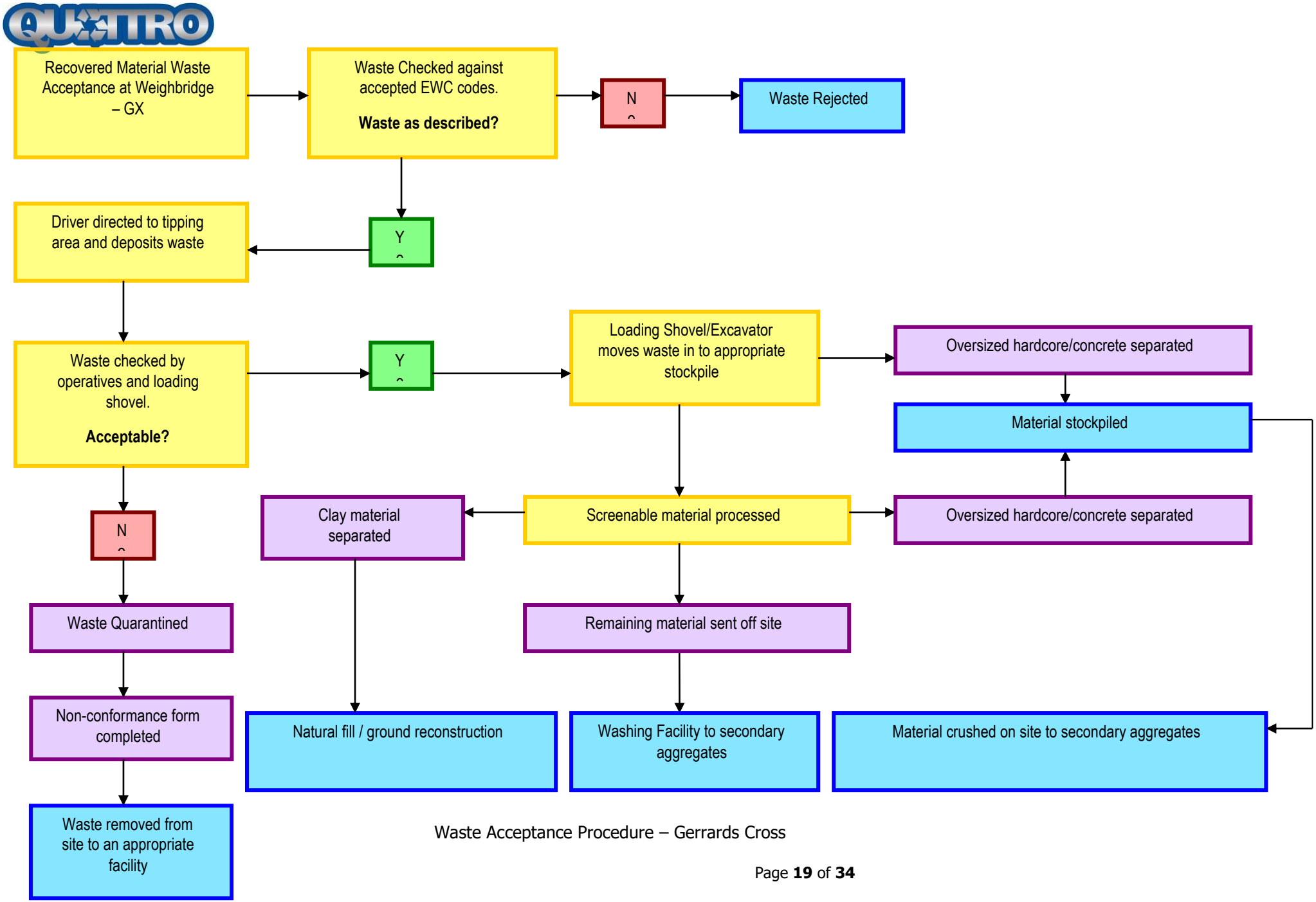
Our operations can only be fully controlled if staff know how they contribute, so we provide written management system process documents where they will help. We believe in investing time in our staff and paying attention to their knowledge so that the organisation combines a bottom-up and top-down approach to create a strong management system.

All staff and visitors on site, including drivers, are expected to use reasonable skill and care when carrying out activities and are given a site induction to ensure they follow all site rules and instructions, which are provided and displayed. Our Quality and Environmental Management System (QEMS) includes critical detail to the management of our business and is always considered in day to day work.

Our consultants and health and safety practitioners provide us with the support for horizon-planning and our senior management work to stay abreast of the market place and upcoming changes. Management meet up officially every 6 months for Management Meetings, but our in constant dialect with each other throughout the year. Ambitions and targets for the company are discussed here. During the initial COVID-19 lockdown this work to stay in touch with the fast-moving pace of change in the world of waste paid off and helped us to sustain the company during difficult times.

The process flows below show how waste and recycling is processed on site:


Any chemical analysis received and studied
Material Waste Acceptance at Weighbridge
Waste Checked against accepted EWC codes.
Waste as described?
No
Waste Rejected
Yes
Driver directed to tipping areas and deposits waste
Waste checked by operatives and loading shovel.
Acceptable?
Yes
Heavy Material and Mixed Waste separated
Mixed Waste put through picking station
No
Clay material separated
Screenable material processed
Different types of waste segregated
Waste Quarantined
Remaining material sent off site
Non-conformance form completed
Sent to natural fill / ground reconstruction facilities
Crushing and Washing facilities
Material sent to further recycling facilities/final destinations
Waste removed from site to an appropriate facility


Recovered Material Waste Acceptance at Weighbridge – GX
Waste Checked against accepted EWC codes.
Waste as described?
N
Waste Rejected
Y
Driver directed to tipping area and deposits waste
Waste checked by operatives and loading shovel.
Acceptable?
Y
Loading Shovel/Excavator moves waste in to appropriate stockpile
Oversized hardcore/concrete separated
Material stockpiled
N
Clay material separated
Screenable material processed
Oversized hardcore/concrete separated
Waste Quarantined
Remaining material sent off site
Non-conformance form completed
Natural fill / ground reconstruction
Washing Facility to secondary aggregates
Material crushed on site to secondary aggregates
Waste removed from site to an appropriate facility

Secondary Aggregates From Gerrards Cross

Last year we added Gerrards Cross to be PAS 402 audited and accredited. Gerrards Cross only accepts certain materials that can be used to create Secondary Aggregates (Recycled Aggregates). All material here is put through state of the art crushers and screeners to make a variety of different graded aggregates, including 6f5, type 1 crushed concrete, 10mm and 20mm shingles. Any soils left over from this process are taken off site to be beneficially reused for quarry restoration. All of this is done under our Wrap Quality Protocol. The Wrap Quality Protocol sets out end of waste criteria for the production and use of aggregates from inert waste. Below is a summary table showing the tonnage of aggregates sold from this yard last year.

Material	Sold in 2024
6f5	61,648
Type 1 Crush	20,147
10mm Recycled Shingle	9,697
20mm Recycled Shingle	13,012
Concrete Fines	8,938

Competence

In order to carry out our operational control methods staff are trained according to the needs of their role. For example, the Environmental Permit requires that at least one member of staff holds a certificate from the Waste Management Industry Training and Advisory Board (WAMITAB) to demonstrate they are competent to manage environmental aspects of non-hazardous waste transfer and treatment stations. We have three members of staff with Level 4 WAMITAB certification as required.

The majority of our staff are drivers, who play a key role in waste Duty of Care because they are the first staff to come into contact with the waste materials held by our clients. We train them in waste pre-acceptance and acceptance procedures so they are aware of their responsibilities.

In the yard we train our operators to spot environmental hazards such as litter, dust, noise, vibration, pests, leaks and spillages or poor maintenance that could lead to breakdowns and impact negatively on waste activities.

All staff sign to acknowledge they have received a toolbox talk, understand the contents or instructions and will work to comply.

Our Health and Safety Induction Handbook includes environmental information and covers our commitment to encourage all our staff to engage with our management systems. We promote pollution prevention and healthy activities such as cycling to work. All staff sign for receipt of the induction programme and their job description, which includes requirements for quality, health, safety and the environment.

Employees must sign and date the health and safety risk assessments they use to demonstrate understanding and that they will comply with them.

We employ an environmental consultant so that staff can ask questions about their daily practices to have confidence in their environmental management and improve where possible.

The following members of staff hold Certificates of Technical Competence (CoTC):

Name	CoTC Qualification	Cert No	Expiry Date
Jacob Lyons	WAMITAB Level 4 Medium Risk Operator Competence for Non- hazardous Waste Treatment and Transfer	5249537	25/03/2026
Oliver James	WAMITAB Level 4 Medium Risk Operator Competence for Non- hazardous Waste Treatment and Transfer	5139059	27/02/2025
Eamon O'Loughlin	WAMITAB Level 4 Medium Risk Operator Competence for Non- hazardous Waste Treatment	5174308	17/02/2025

	and Transfer		

Organisational memberships:

Qualification/Membership	Expiry Date
BES 6001	10/07/2027
SSIP Safe Contractor	14/09/2025
ISO 14001:2015	18/07/2025
ISO 9001:2015	03/07/2025
Fleet Operators Recognition Scheme – FORS Gold	08/11/2025
Construction Logistics and Community Safety – CLOCS Champion Member Awaiting Cert	Nov -2024
Constructionline Gold Member	07/01/2025
Railway Industry Supplier Qualification Scheme (RISQS)	11/08/2025

All memberships will be renewed in 2025 as things stand.

Legal and other requirements

In recognition of the challenging legal requirements for health, safety and the environment we fully commit to our responsibilities and work closely with our health, safety and environmental consultants and specialists where appropriate to have confidence that we are keeping to the law, our environmental permit and the associated standards such as FORS and our ISO 9001 and 14001 certification.

We expect staff to co-operate with the relevant authorities in a professional manner and do all they can to work with us in maintaining compliance and high standards for our activities on and off site.

To record the legislation applicable to us and any compliance actions, we maintain a legal register covering key pieces of legislation, the issues they address, year they came into force, purpose of the legislation, proof of compliance and a cross-reference with the relevant environmental aspects.

It is important to us that we prioritise our budget so that finances are provided to cover the resources necessary for the health and safety of employees and to prevent pollution of the environment. Provisions for Risk Management have been incorporated in accordance with The Management of Health and Safety at Work Regulations 1999.

When considering new developments or contract works we take health, safety and environmental compliance factors into account so that we can improve the performance of Quattro (UK) and minimise our impact.

To check that we are compliant we carry out a robust system of auditing covering the key areas of legislation. Some audits are carried out by company staff and others by external parties working on our behalf; we believe it's important to have people who don't work regularly on our site as a direct member of staff, walk around with 'fresh eyes' to spot anything that we haven't already noticed.

Corrective, preventive and improvement actions

We have a process in place to identify and record the need for corrective actions, preventive actions and improvement actions.

To prevent health and safety accidents or environmental incidents in the first place we train our staff on our Accident Prevention and Control toolbox talk. Building on that, we strongly encourage our staff to report any non-conformances with the law, our environmental permit or standards and our management system procedures.

We value our staff and the knowledge and expertise they bring to the day to day running of the site. We welcome improvement ideas from them and communicate our quality, health, safety and environmental performance so that staff are up to date and know what's going well, or what needs some extra attention to prevent any issues. Our QEMS Manager keeps an Action Log that is always in review so that actions can be responded to in a timely fashion and closed out before they escalate. The log also helps us to prioritise our focus and budget for best effect, so we can see the benefits of our management system and it makes a real difference to our performance.

The lower priority actions are tracked to see if trends increase or decrease so we can step in and make changes where appropriate.

The risk assessment process is key to identifying problems before they happen so we make certain these are carried out and documented before a new activity or new equipment or service is put in place. We also expect staff to make dynamic risk assessments as they go about their duties, which is why the toolbox talks are so important. Keeping these up to date means staff are well informed and can make better decisions to protect their health and safety and look after the environment.

At Quattro (UK) we recognise that the result of a serious accident or significant environmental incident would have consequences for all individuals concerned, together with financial and reputational effects.

Therefore, we enforce strict discipline on the controls applied, together with training and awareness of employees. The company promotes a strong safety culture internally and with key suppliers, and this is demonstrated by the current low accident rate.

Performance Review

Summary of 2024 Objectives and Targets – Are these correct?

	Objective Statement	Details
1	Maintain ISO Accreditations	• ISO 9001 Quality • ISO 14001 Environment • BES 6001 Responsible Sourcing
2	Improve upon 2023 PAS 402 Recovery rate	Improve on 93% we achieved last year
3	Improve customer satisfaction	Customer satisfaction has been good this year and we intend to keep it that way. Staying in touch with customers constantly will help this.
4	Increase use of Supplementary Cementitious Materials (SCMs)	Improve carbon emissions by using more cement substitutes

A waste review has been conducted for a full year from 1 January 2024 to 31st December 2024, which shows a result of 100% for our landfill diversion rate. Our waste recycling figures, calculated in line with PAS 402, are provided in the tables below:

Landfill Diversion Rate
100%

Details of the recycling data in the table below includes use of the following acronyms and recovery ('R') codes:

*LoW = List of Waste code, previously known as the European Waste Catalogue (EWC) code

R03.01.07 – Bulking/Sorting of organic material
R05.03.02 – Mechanical Reprocessing inorganic materials
R04 – Recycling/reclamation of metals and metal compounds
R05 – Recycling/reclamation of inorganics
R10 – Land treatment resulting in benefit
R12 – Exchange of wastes for submissions to transfer stations or MRFs for recovery operations

Southall Lane

Stream name	Incoming codes	Outgoing disposal code	Outgoing recovery code		Tonnes received	Tonnes disposed	Tonnes recovered	Tonnage Difference	Proportion removed	Recovery rate	Tonnes received	Tonnes disposed	Tonnes recovered	Tonnage Difference	Proportion removed	Recovery rate
Landfill Cover	(R05) 170904 mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03		(R05) 191212 Landfill	Q1	1,415	0	1,415	0	100%	100%	4,095	0	4,095	0	100%	100%
				Q2	1,273	0	1,273	0	100%	100%						
				Q3	506	0	506	0	100%	100%						
				Q4	901	0	901	0	100%	100%						
Soil & Stones	(R05) 170504 soil and stones other than those mentioned in 17 05 03 (R05) 170904 mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02		(R10) 170504 Landspreading	Q1	1,648	0	1,649	0	100%	100%	9,394	0	9,473	-78	101%	100%
				Q2	2,851	0	2,837	14	99%	100%						
				Q3	3,786	0	3,879	-92	102%	100%						
				Q4	1,108	0	1,108	0	100%	100%						

	and 17 09 03															
Wood	(R05) 170904 mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03 (R03) 170201 wood		(R03) 191207 Non-haz wood	Q1	1,159	0	1,159	0	100%	100%	4,345	0	4,345	0	100%	100%
				Q2	1,120	0	1,120	0	100%	100%						
				Q3	961	0	961	0	100%	100%						
				Q4	1,105	0	1,105	0	100%	100%						
Ferrous Metal	(R05) 170904 mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03		(R04) 191202 Ferrous metal	Q1	272	0	272	0	100%	100%	1,048	0	1,048	0	100%	100%
				Q2	246	0	246	0	100%	100%						
				Q3	234	0	234	0	100%	100%						
				Q4	296	0	296	0	100%	100%						
Bricks	(R05) 170102 bricks (R05) 170504 soil and stones other than		(R05) 170102 Bricks from C&D	Q1	2,361	0	2,361	0	100%	100%	8,425	0	8,425	0	100%	100%
				Q2	1,510	0	1,510	0	100%	100%						
				Q3	2,286	0	2,286	0	100%	100%						

	those mentioned in 17 05 03 (R05) 170904 mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03			Q4	2,269	0	2,269	0	100%	100%						
Concrete	(R05) 170101 concrete (R05) 170904 mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03		(R05) 170101 Concrete	Q1	643	0	643	0	100%	100%	2,835	0	2,835	0	100%	100%
				Q2	931	0	931	0	100%	100%						
				Q3	741	0	741	0	100%	100%						
				Q4	521	0	521	0	100%	100%						
Additional Landspreading	(R05) 170904 mixed construction and demolition wastes		(R10) 191212 other wastes (including mixtures of materials) from mechanical treatment of wastes other than	Q1	613	0	613	0	100%	100%	1,258	0	1,258	0	100%	100%
				Q2	645	0	645	0	100%	100%						
				Q3	0	0	0	0	0%	0%						

	other than those mentioned in 17 09 01, 17 09 02 and 17 09 03		those mentioned in 19 12 11	Q4	0	0	0	0	0%	0%						
Other	(R05) 170102 bricks (R05) 170504 soil and stones other than those mentioned in 17 05 03 (R05) 170904 mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03		(R05) 191212 other wastes (including mixtures of materials) from mechanical treatment of wastes other than those mentioned in 19 12 11	Q1	2,432	0	2,250	182	93%	100%	7,904	0	7,870	34	100%	100%
				Q2	1,893	0	1,893	0	100%	100%						
				Q3	1,524	0	1,870	-346	123%	100%						
				Q4	2,054	0	1,856	198	90%	100%						

Gerrards Cross

Stream name	Incoming codes	Outgoing disposal code	Outgoing recovery code		Tonnes received	Tonnes disposed	Tonnes recovered	Tonnage Difference	Proportion removed	Recovery rate	Tonnes received	Tonnes disposed	Tonnes recovered	Tonnage Difference	Proportion removed	Recovery rate
Ferrous metal	(R05) 170101 concrete		(R04) 191202 ferrous metal	Q1	49	0	49	0	100%	100%	425	0	425	0	100%	100%
				Q2	32	0	32	0	100%	100%						
				Q3	123	0	123	0	100%	100%						
				Q4	221	0	221	0	100%	100%						
Material for landspreading	(R05) 170504 soil and stones other than those mentioned in 17 05 03		(R10) 191212 other wastes (including mixtures of materials) from mechanical treatment of wastes other than those mentioned in 19 12 11	Q1	121	0	121	0	100%	100%	209	0	209	0	100%	100%
				Q2	88	0	88	0	100%	100%						
				Q3	0	0	0	0	0%	0%						
				Q4	0	0	0	0	0%	0%						
Soil & Stones	(R05) 170504 soil and stones other than		(R10) 170504 soil and stones other than those	Q1	2,827	0	2,827	0	100%	100%	16,761	0	16,761	0	100%	100%
				Q2	3,399	0	3,399	0	100%	100%						

	those mentioned in 17 05 03		mentioned in 17 05 03	Q3	4,307	0	4,307	0	100%	100%						
				Q4	6,227	0	6,227	0	100%	100%						
Sold Aggregates	(R05) 170102 bricks (R05) 170504 soil and stones other than those mentioned in 17 05 03 (R05) 170302 bituminous mixtures (R05) 170101 concrete		(R13) 191212 Sold Aggregates	Q1	38,251	0	40,404	-2,153	106%	100%	104,830	0	113,442	-8,612	108%	100%
				Q2	23,622	0	25,775	-2,153	109%	100%						
				Q3	23,987	0	26,140	-2,153	109%	100%						
				Q4	18,969	0	21,122	-2,153	111%	100%						

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